

At Southcoast Health, delivering exceptional care from people who care is more than a promise it's a privilege. We thrive on improving the health and wellbeing of our patients and communities. In 2024, we continued to meet the evolving healthcare needs of our region. Looking ahead, we will continue to help our communities thrive - today and for generations to come.

Every member of the Southcoast family – our 8,100 providers and staff, Trustees, volunteers and donors – is dedicated to achieving our mission to deliver exceptional care that improves the wellbeing of those who call the South Coast region home.



David McCready and Genevieve McEachern, a Pediatric Rehabilitation Patient, chat during a break in her session with physical therapist Riley Brandso.

# Thriving as Our Community's Health System

Last March, at the ribbon-cutting for our new Southcoast Health Pediatric Rehabilitation center in New Bedford, I had the pleasure of meeting Greyson Ferreira, a confident, outgoing seven-year-old who has been receiving rehab treatment at Southcoast Health for most of his young life.

Today, Greyson (pictured on the cover with his mother Sandra) is thriving thanks to his determined spirit and the exceptional care he receives from our dedicated, compassionate therapists.

As I reflect on my first year as president and CEO, I am struck by the dedication that every member of the Southcoast family – our 8,100 providers and staff, Trustees, volunteers and donors – demonstrates daily to improve the wellbeing of those who call the South Coast region home.

I am proud of how we advanced this mission in 2024, with new services and facilities that deliver clinically excellent, specialized care close to home. Along with opening our new Pediatric Rehabilitation center in New Bedford, we brought improved early detection of breast cancer to the Greater New Bedford Community Health Center with state-of-the-art 3D mammography; doubled our clinical space for orthopedic, plastic and reconstructive surgery at Narragansett Mills in Fall River; and opened a new Procedural Recovery Unit at Charlton Memorial Hospital to provide specialized prep and recovery care for people undergoing elective outpatient cardiovascular procedures.

These are just a few of the many initiatives we completed in 2024 that reinforced our essential role as *the* healthcare provider of the region. But we aren't resting on our laurels. We must, and will, meet the future healthcare needs of our community and lean into our greatest strength: providing our patients with not only a clinically successful outcome, but also a genuinely positive and caring experience.

This is a dynamic time for Southcoast Health. Just like Greyson and Genevieve (pictured here), we are thriving today and preparing to make an even greater impact for our patients and community tomorrow.

Sincerely,

Danie

David O. McCready President and CEO Southcoast Health



PEDIATRIC REHABILITATION PROGRAM

Opened in March
2024, the facility
in New Bedford
serves patients
from newborns
to age 22 with
specialized care
accommodating
over 31,000 visits
per year. GREYSON FERREIRA + Pediatric Rehabilitation Patient



"The team of therapists he works with is unbelievable, so caring and so professional."

SANDRA WILLIS, GREYSON'S MOTHER



ARIANNA KROWEL + Pediatric Rehabilitation Patient



# Helping Pediatric Patients Thrive

Greyson Ferreira and Arianna Krowel are living proof of the transformative care that Southcoast Health provides here in our community. Greyson, born prematurely with only a 15 percent chance of survival, has made remarkable progress thanks to the dedication and expertise of his therapists at Southcoast Health Pediatric Rehabilitation. Similarly, Arianna, who faced challenges after suffering a stroke in utero, has experienced a remarkable transformation through the physical and occupational therapy she has received since she was just a year and a half old.

Upon learning that the Pediatric Rehabilitation Program would need to vacate its previous location, Southcoast Health, with full support from our Board of Trustees, responded with urgency, ensuring that the vital care that Greyson, Arianna and so many others rely on could continue without interruption. Within just six months, we proudly opened the doors to a new, welcoming 5,500-square-foot space in the far north end of New Bedford.

This center is dedicated to serving the children and young adults of southeastern Massachusetts and Rhode Island, staffing 34 professional therapists who provide essential services such as physical and occupational therapy, as well as speech and language therapy for patients ranging from newborn to 22 years old. At Southcoast Health, we are committed to nurturing the potential of every child and supporting families on their journeys toward brighter futures. Together, we can create an environment where children not only succeed but truly thrive.

PATRICIA KROWEL Arianna's mother

"I'm beyond thankful, because Arianna has been coming here since she was a baby. The therapy team members are like a second family." Arianna adds "They're all my besties!"



Greyson's visit, pictured above, is just one of 80 patient visits the program sees each day.

# Southcoast Health Heart & Vascular



NOSHEEN JAVED, MD Associate Chief of Heart & Vascular

"Our mission is to provide the highest standard of cardiovascular care. The Southcoast Health Heart & Vascular Fund gives our community an opportunity to support this mission and provide patients with access to world-class heart care when they need it the most. riaht here at our doorstep."

# Heartfelt Commitment to Exceptional Care

For more than 20 years, Southcoast Health Heart & Vascular has provided advanced, comprehensive heart care to our community. By delivering exceptional emergency heart and vascular care and specialized treatment for heart attacks through our STEMI program, we healed 10,500 hearts last year.

To continue delivering world-class care right in our community, Dr. Peter Cohn, Chief of Heart & Vascular, and Dr. Nosheen Javed, Associate Chief of Heart & Vascular and Medical Director of Interventional Cardiology & Cardiac Cath Lab, have established the Southcoast Health Heart & Vascular Fund. This fund plays a vital role in supporting critical needs, staff training, and community outreach initiatives. It also helps us accelerate important projects and adopt innovative technologies, all with the aim of improving patient outcomes and ensuring that every individual receives the exceptional care they deserve.

Southcoast Health Heart & Vascular is proud to provide care in our Southcoast hospitals, which have been recognized by U.S. News & World Report as a High Performing Hospital for 2024-2025 in key areas such as heart bypass surgery, heart failure and heart attack treatment. Our commitment to excellence is further validated by the American College of Cardiology (ACC), which has awarded us the prestigious ACC Accreditation Services Transcatheter Valve Base Certification. Additionally, we have achieved an elite 3-Star rating from the Society of Thoracic Surgeons for our outstanding heart bypass surgery.











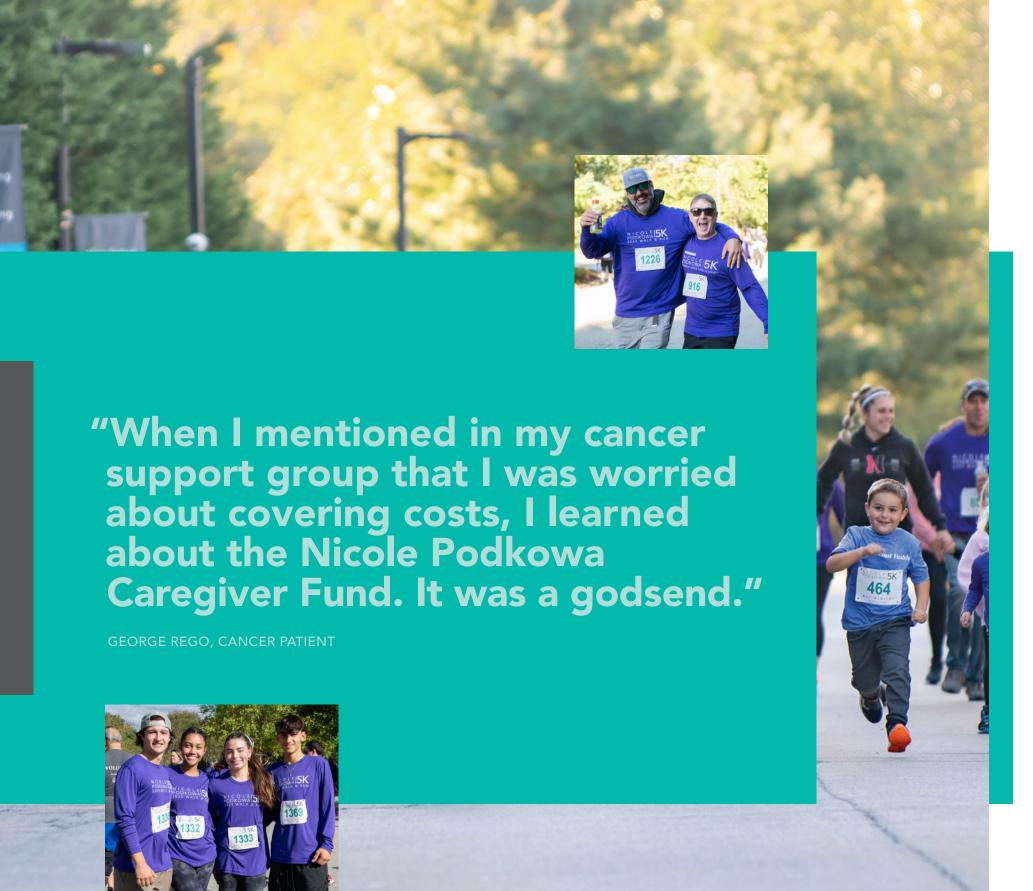
PETER COHN, MD + Chief of Heart & Vascular



"With the support of our Southcoast Health Heart & Vascular Fund, we will continue to invest in cutting-edge technology to ensure our patients receive the best possible outcomes, close to home."

PETER COHN, MD





# Supporting our Expert, **Compassionate Cancer** Care, One Gift at a Time

A cancer diagnosis can be life-changing, not just for patients but for their families as well. At Southcoast Health Cancer, we provide advanced treatments to elevate care standards locally, ensuring that the 10,000 patients we see each year receive the latest treatments without the need for extensive travel. But our mission also extends beyond cutting-edge treatments and advanced technology – we strive to ease the burden of cancer by providing support close to home.

A key part of this support is the Nicole Podkowa Caregiver Fund. Established in 2017, the fund directly benefits patients by helping to alleviate some of the challenges that come with cancer treatment by assisting with utility, rent and grocery expenses and more. With over 1,000 participants, the seventh annual Nicole Podkowa 5k Walk & Run in 2024 was our biggest yet! We raised over \$130,000 for the fund, which is helping 138 patients like George, focus on healing rather than the stress of logistics and expenses.

Additionally, the Rhonda Couto Comfort Fund supports Southcoast Health Cancer patients by providing essential items like radiation robes, port shirts and lymphedema supplies, ensuring they are as comfortable as possible throughout their treatment.

At Southcoast Health, we promise that no matter where you live, expert, compassionate cancer care is within reach. With the continued generosity of donors and community members, we can make an even greater impact – because no one should have to fight cancer alone.



IN MEMORIAM Kathy Moraes, RN pictured at the 2024 Nicole Podkowa 5k Walk & Run, was the Director of Medical Oncology and a longtime champion of Southcoast Health Cancer. whose unwavering compassion and care profoundly impacted countless lives at Southcoast Health. As we remember her, we celebrate not only her professional achievements, but also the warmth and love she shared with everyone around her.



KATE CORBETT Sister of Mary Fabas

"For that time in everyone's life, if you have the opportunity for this type of incredibly good and compassionate healthcare, consider yourself blessed."



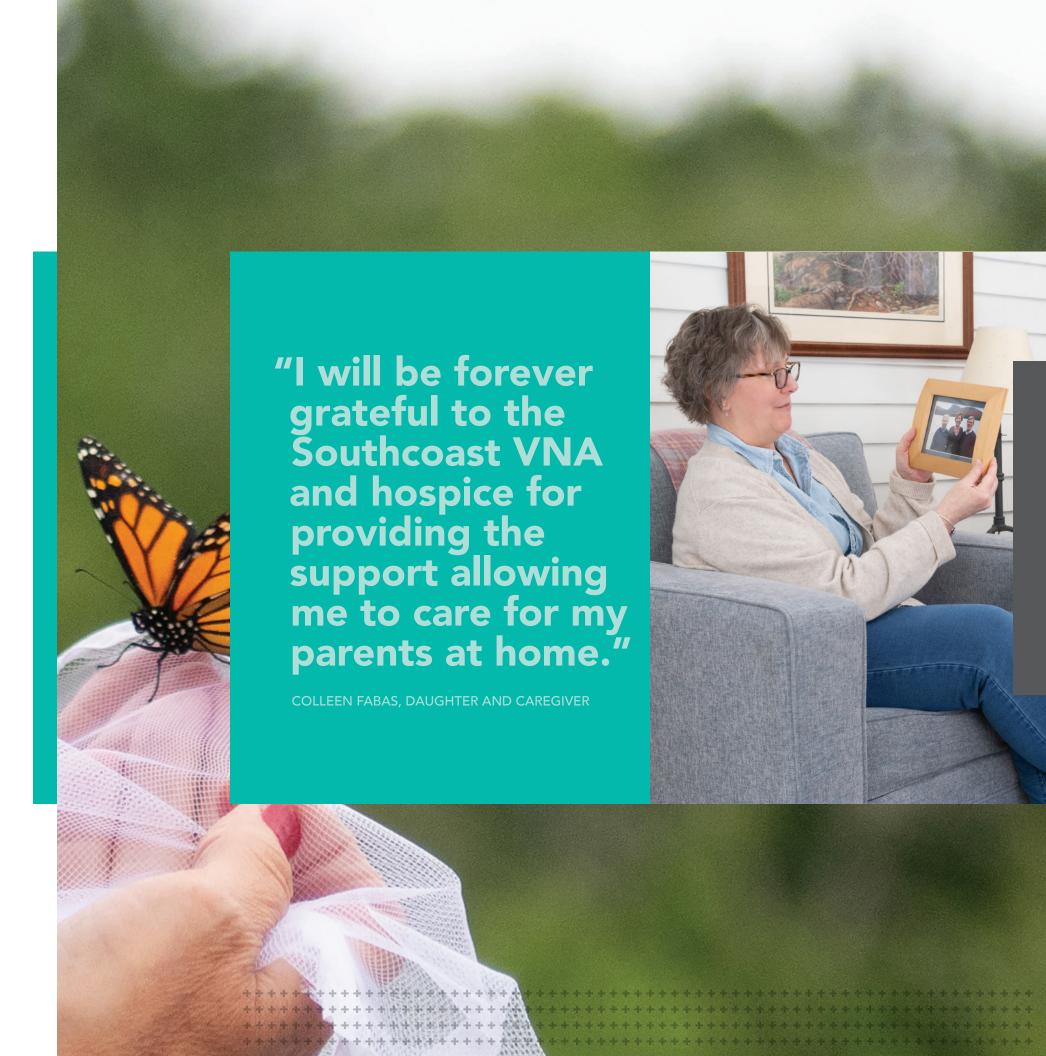
Mary, Ronald and Colleen Fabas pictured above.

# **Compassionate Care**

Colleen Fabas could not be more grateful for the profound and compassionate care her parents, Mary and Ronald, received from Southcoast Health at Home, previously known as Southcoast VNA, during a difficult chapter of their lives. The care team provided solace and dignity during her parents' final days and also offered invaluable support to the entire family, including her mother's sister Kate Corbett. Her testimonial illuminated the essential role of supportive care, not only for patients but also for families, creating a legacy of peace and gratitude.

This past year, Colleen and Kate participated in "Hope Takes Flight," an annual gathering that celebrates over 30 years of excellence in hospice and palliative care. The event brought together the community for silent auctions, premium raffles, and a touching live butterfly release, all aimed at supporting those facing life-limiting illnesses. This uplifting event raised \$65,000 in 2024 to directly support Southcoast Health's mission of delivering exceptional care that prioritizes the comfort and dignity of patients and their families.

The Fabas family's story serves as a testament to the significant impact Southcoast Health at Home has on the lives of countless families, highlighting the importance of compassionate care during life's most challenging moments.



#### **Grateful Patients**

Southcoast Health's Grateful Patient and DAISY Award programs highlight exceptional care received by patients and their families.

MICHELLE D'AUTEUIL Patient

"Kari has helped me in so many ways. She's gone above and beyond, even assisting me outside of my appointments and giving me additional resources to continue working to find my voice. I'm so grateful for her."



Kari Star, Speech-Language Pathologist and Michelle D'Auteuil.

When the Malcolmson family lost their father, they were beyond grateful for Nurse Samantha Rodrigues, who provided remarkable comfort to them during a time of profound loss. Her genuine empathy and professionalism left a lasting impact that earned her a DAISY Award.

Michelle D'Auteuil is also grateful for the care she received from a Southcoast Health provider. She found her voice again with the help of speech and language therapy for aphasia, a condition that affects the ability to communicate due to brain damage. This transformative journey was made possible through the compassionate care of Kari Star, a dedicated Speech-Language Pathologist at Southcoast Health.

Both the Malcolmson family and Michelle were deeply touched by the commitment of their caregivers, inspiring them to contribute to the Grateful Patient program. These generous gifts strengthen bonds between patients and providers and help Southcoast Health continue to thrive by delivering excellence in care.

RICK MALCOLMSON Son of Patient

"Samantha could have just walked on by, but she stopped and talked to us and kept us informed. At a really, really tough time, she was very comforting."





Samantha Rodrigues and

## **Healing Hearts**

As patients recover from open-heart surgery at Charlton Memorial Hospital, they are each gifted a heart-shaped pillow to help them on their healing journey.

Groups of local volunteers first started this tradition, hand making each of the pillows for our patients. However, as our program at Southcoast Health Heart & Vascular continues to grow, we are now performing over 300 open-heart surgeries a year.

To help keep up with the patient volume, Robinson+Cole generously stepped in to help the volunteers by donating additional pillows and patient comfort items to the cardiovascular intensive care and cardiovascular step-down units.

"We know how important it is to have world-class heart and vascular services like this in the community, and we are honored to be a part of each patient's recovery journey," said Lisa Boyle, Partner at Robinson+Cole.

This collaborative effort highlights the powerful impact of community involvement in healthcare. We are so thankful for our generous volunteers and Robinson+Cole for their ongoing dedication to ensuring that each patient has a heartfelt gift.



The Charlton Memorial Heart & Vascular staff pose with donated pillows.

HOLLY MARCELLO Manager of Patient Care

"Although they are a thoughtful gift, these pillows provide much more than a comforting touch. In the weeks after surgery, they provide support to our patients when they are coughing and moving around. They are also a huge help with pain relief as patients can hug them to their chests to apply pressure as they heal."



# **Angel Wings Retreat**

Southcoast Health at Home operates this weekend-long program for children ages 6 to 15 who are grieving the death of a loved one. Participants share experiences in grief through recreational and therapeutic activities including swimming, pet therapy, music, arts and crafts and small discussion groups. This annual transformational program is available to children from around the South Coast region at no cost thanks to generous contributions from individuals and businesses.

# **Nursing's Pathway to Excellence**

Charlton Memorial Hospital's recent Pathway to Excellence® designation is a testament to the hospital's commitment to high-quality patient care and a supportive workplace culture. This prestigious recognition, granted by the American Nurses Credentialing Center (ANCC), reflects the hospital's dedication to empowering its nursing staff to provide the highest quality of care, foster collaboration, and promote professional growth.

Charlton Memorial Hospital joins the ranks of elite institutions, positioning itself as a leader in healthcare innovation within the Southcoast Health System and benefiting the patients it serves. Meanwhile, Tobey Hospital and St. Luke's Hospital are making strides on their own Pathway designation journeys, reflecting a shared vision for superior patient care and professional development. Together, these milestones signify a robust and evolving healthcare system poised to meet the community's needs with compassion and expertise.

Your support as donors plays a crucial role in enabling these achievements, helping ensure Southcoast Health remains at the

forefront of healthcare excellence.



JACQUELINE SOMERVILLE, PH.D. RN, FAAN, NEA-BC Senior Vice President and Chief Nursing Officer, Southcoast Health

"I could not be prouder of these caregivers for the remarkable teamwork they demonstrated throughout the process to earn the Pathway to Excellence designation. Thanks to our nurses' dedication to our patients, community and each other, Charlton Memorial is more than just a hospital; it is a place of healing, compassion and excellence."

CREDENTIALING CENTER



## Why Our Employees Give



ANDREA LALIBERTE, DNP, RN 2024 Philanthropy Champion Award recipient (pictured with David McCready)

AMANDA L. WOOD, RN

"I give to

Southcoast

to give back

after everything

they have given

me: a sense of

belonging and

At the Employee Recognition Banquet in November, Andrea Laliberte was recognized with the Philanthropy Champion Award for her deep commitment to engage her colleagues and community in the mission of Southcoast Health.

"I'm proud

need."





MAEGAN LAURA MURPHY

Imaging Screening Coordinator

'I give because

every life we touch.

Together, we all make a difference!

SUSAN FERNANDES, RN Vice President.

to donate to Southcoast Health because I believe in the power of to continue compassionate care. Together we are building a stronger, healthier high-quality community, one where everyone has access to the support they



MARYBETH FERRARINI

"I give because I want Southcoast to be a leader safe, timely and healthcare to the members of our



"I give to help empower others to achieve their goals, improve their lives, and overcome



SUSAN NEAGLE-LEVY, RN

"I give hoping to make a difference for someone."



By giving to Southcoast Health, you ensure we deliver

clinical excellence and a uniquely caring experience to

DENISE A. TREMBLAY

"I give because it's

a good feeling to

help others."

RACHELLE ROGERS

challenges."



PABLO CORRAL

"I give to Health because it has provided both my family and the community with exceptional care and created a beautiful workplace where we can make a real difference.'

Charlton

Memorial nursing

Designation in 2024.

staff celebrate

after receiving

their Pathway

to Excellence

### 2024 Volunteers of the Year



Every year, Southcoast Health recognizes the exceptional dedication and service of its volunteers with the Volunteers of the Year awards. These individuals have gone above and beyond in their efforts to make a meaningful contribution to Southcoast Health patients and our community.

"We are incredibly proud to honor these wonderful individuals as our 2024 Volunteers of the Year," said Donna Galotti-Kincman, Manager of Volunteer Services and Visitor Management at Southcoast Health. "Their hard work and selfless contributions represent the very best of our mission to deliver exceptional care and service here at Southcoast Health. We are deeply grateful for their unwavering commitment."

"Our volunteers selflessly give their time, talents and compassion to brighten the lives of our patients and offer amazing support to our staff," said Kimberley Coon, Executive Director of Hospital and Medical Staff Services, Chief of Staff to COO at Southcoast Health. "Their dedication makes a meaningful difference every day."



STEPHEN BORDEN Charlton Memorial Hospital

Stephen first joined Southcoast Health as a volunteer in 2021. Since then, he has been dedicated to helping our team deliver exceptional service in patient care at Southcoast Health Cancer at Charlton Memorial Hospital in Fall River.



Tobey Hospital
Rose is a retired
nurse with over 36
years of service at
Southcoast Health.
Now she continues
to dedicate her
time to patient
care as a patient
representative at
Tobey Hospital in

Wareham.

ROSE DUPONT



THERESA AND HENRY SYLVIA St. Luke's Hospital

This dedicated mother-and-son duo exemplify the spirit of service. Theresa has provided five years of service volunteering at Southcoast Health Cancer in Fairhaven. Since joining the volunteer program in 2002, Henry has contributed over 5,000 hours in the Graphic Arts Department, prior to joining his mother at Southcoast Health Cancer.



HELEN VIRGA Southcoast Health at Home

Helen joined the Southcoast Health volunteer team in 2020 and has since achieved over 1,000 hours of service. She provides companionship and social support to hospice patients and offers their caregivers some rest with Southcoast Health at Home

## **Southcoast Health Ambassadors Scholarships**

Southcoast Health Ambassadors awarded 28 scholarships to high school seniors across the region who demonstrated academic excellence and have decided to pursue higher education, working towards future careers in the medical field.



The 2024
Scholarship
recipients
pose with the
Scholarship
Chairs.

The committee received 141 applications for the 2024 Scholarship. Recipients were selected based on their cumulative GPA or class rank, written essays, guidance letters and their volunteer or professional work experience and represented some of the best students in the region.

The scholarships, totaling \$42,000, were awarded on behalf of all three Southcoast Health hospitals and each student received \$1,500 towards their education. This was the highest amount awarded since the program's inception in 1941 and was made possible by 11,000 individual contributions from donors, and a \$500 match made by the Ambassadors.

Leading the 2024 scholarship program were Meg Rogers, Charlton Memorial Scholarship Chair; Janice Sharp, St. Luke's Scholarship Chair; and Elena Coffey, Tobey Scholarship Chair. 2024 SCHOLARSHIP RECIPIENTS Avery Avila

Hunter Bishop

Murray Callahan

Kiana Coppa Emma Cregg

Elizabeth DaCunha

Brooke Davis

Savanah Fantasia

Kara Feen

Teal Galligan

Jacob Hadley

Delaney Jacobsen

Theo Jacobsen

Brook Legendre

Mason Makuch

Dayna Mbuqua

Makayla McGlynn Chloe Pacheco

Calysse Paredes

Heer Patel

Emilia Perriera

Ariel Pimental

Madison Plourde

Julia Raposa

Logan Reis

Alexandra Christina Souza

Jade Torres

Maeve Emma West

Southcoast Health + 2024 Annual Report of Philanthropy 17

### **More Than Medicine Society**

At Southcoast Health, we are committed to being More than medicine through service and clinical excellence and care.

The More Than Medicine Society is comprised of an exceptional group of leaders with enthusiasm and dedication to the mission of Southcoast Health: to provide clinical excellence and a uniquely caring experience to every life we touch.

A leadership gift of \$1,000 or more to the More Than Medicine Society represents a significant investment in our not-forprofit healthcare system. It allows us to develop transformative healthcare experiences for our patients, providers and staff.

Leadership giving is an investment in the future of Southcoast Health and the health of our community. Thanks to the generous support of sponsors, we deliver on our promise of providing exceptional care from people who care. The More Than Medicine Society members recognize the critical importance of world-class healthcare close to home.

#### 1996 SOCIETY

Members of 1996 Society have demonstrated exceptional leadership and commitment to Southcoast Health by donating \$1 million or more during their lifetime. Their legacy of giving is critical in shaping Southcoast Health and the health of our community.

#### PROVIDER'S SOCIETY

Doctors and Advanced Practice Practitioners who donate \$1,000 or more are marked with a \* symbol, recognizing their dedication to our not-for-profit healthcare system.

#### 1996 Society

\$1million+

The Theodore H. Barth Foundation, Inc.

BayCoast Bank

The Charlton Trusts

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2024 ANNUAL MEETING



2024 GOLF TOURNAMENT







Chris Hodgson Right Photo: Heike Milhench & Matthew Philips, MD





#### **More Than Medicine Society**

#### **Service Excellence** Leader

\$5k-\$9,999

Anonymous

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#### 2024 President's Award

The President's Award for Excellence is our highest honor for staff, nurses, providers and physicians nominated by their coworkers for outstanding performance, integrity and overall quality of service.



SOUTHCOAST CARES ABOUT MY DIABETES TEAM



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KATHY LEIDHOLD, RN



SCOTT LAROSA & Chief Analytics Integration Officer,

\*



Contact us

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to provide a complete and accurate report that recognizes

If you note errors or omissions,

please accept our sincere apologies and contact us immediately for correction.





# Southcoast Health

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